InTrust® Exceeds BRFkredit's Compliance Needs

BRFkredit is Denmark's only independent mortgage provider. Established in 1959 and now with 800 employees, BRFkredit offers loans against mortgages on owner-occupied homes, commercial properties and subsidised housing. BRFkredit turned to Quest Software to meet its compliance requirements.

The Challenge

Like many long-established organisations, BRFkredit's IT environment had grown into a complex infrastructure, with many of their applications developed in-house. This complicated the need to prove compliance with the various acts and regulations that had come into force. BRFkredit was obliged to be compliant in a number of areas, such as the monitoring of segregation of duties, access control to systems and data, IT configuration changes, use of special privileges, monitoring of confidential files and data retention periods. In addition, BRFkredit's internal and external IT auditors called for security logs to be collected and reviewed.

The system implemented at BRFkredit in autumn 2004 to meet its compliance needs had proved to be very slow and complex to run, typically taking a whole day to establish when a particular user logged in. BRFkredit felt that it would probably have been quicker to extract a log from the server and perform this type of query manually. Also, the system required two dedicated servers and external consultants had to be called on to make any enhancements to the application.

By May 2006, BRFkredit decided to seek a better approach. Of particular importance to BRFkredit was the ability for the compliance solution to collect data from all of its systems, and the ability to update the solution in-house, without the need for expensive external consultants.

The Quest Solution

BRFkredit attended a roundtable event organised by Quest, which discussed issues around compliance. InTrust® from Quest Software appealed to BRFkredit as a solution, and the organisation performed a proof-of-concept which verified that InTrust would fully meet its needs.

InTrust helps organisations achieve regulatory compliance by monitoring access to critical systems and helping to detect inappropriate or suspicious access-related events. InTrust collects, analyses, reports and generates real-time alerts for all relevant access-related events across heterogeneous systems.

"Quest's InTrust solution was absolutely perfect for us. We implemented it quickly, without any hiccups; it took less than an hour to install on the server and each report then took a matter of seconds to setup. It's easy to use and, as a non-technical person, I can configure it myself, which wasn't possible with our previous system," said Martin Hansen, chief security officer, BRFkredit.

Daily, weekly, fortnightly and monthly reports are produced as well as e-mail and SMS alerts, across all critical servers, which highlight particular events to the IT operations department. These include:

- Logon to administrator accounts
- Improper use of administrator accounts, e.g. a user being created with a password which never expires
- Improper access to confidential files
- Configuration changes
- User creation, deletion, change, logon and unlock
- Administrators opening other users' mailboxes

"InTrust automates the collection of data from many different sources; its flexibility allows it to be easily configured in many ways, and it comes with hundreds of pre-defined and customisable reports. Because of InTrust, BRFkredit is now extremely proud of its ability to comply with the necessary regulations."

— Martin Hansen
   Chief Security Officer
   BRFkredit

Overview

Headquarters

Copenhagen, Denmark

Critical Needs

Solution to meet compliance requirements.

Solution

InTrust

Results

- Enabled compliance requirements to be met
- Provided more detailed information
- Delivered time, money and resource savings through more efficient data collection
- Delivered time and money savings through intuitive, easy-to-use solution
- Introduced a proactive approach to dealing with security risks

The Bottom Line

InTrust enables BRFkredit to monitor its systems, quickly and easily, meeting its compliance needs. "InTrust automates the collection of data from many different sources; its flexibility allows it to be easily configured in many ways, and it comes with over 400 pre-defined and customisable reports. Because of InTrust, BRFkredit is now extremely proud of its ability to comply with the necessary regulations," said Hansen.

InTrust also provides BRFkredit with a wealth of new information as well as significant time, money and resource savings. "We only spend about one hour each day checking the InTrust reports. Previously, we didn't have access to this level of detail and would have needed to recruit an additional person to provide this information," noted Hansen.

BRFkredit has saved time and money because of InTrust's intuitive interface. "InTrust is very easy to use; we needed very little training and we don't need to call on expensive external consultants when we want to amend the solution, as we can do it ourselves," added Hansen.

InTrust also enables BRFkredit to monitor its 1500 users' (employees and suppliers) IT behaviour and to note any unusual activity, enabling a proactive approach to dealing with security risks.

Having implemented InTrust across its critical servers, BRFkredit is now planning to use InTrust as its default compliance solution on all servers and network devices.

About BRFkredit A/S

BRFkredit A/S is Denmark's only independent mortgage credit institution. Established in 1959, it offers mortgage loans against mortgages on owner-occupied homes, commercial properties and subsidised housing. Wholly owned by BRFfonden, BRFkredit employs 800 people.

About Quest Software, Inc.

Quest Software, Inc. delivers innovative products that help organizations get more performance and productivity from their applications, databases and Windows infrastructure. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 18,000 customers worldwide meet higher expectations for enterprise IT. Quest Software can be found in offices around the globe and at **www.quest.com.**